

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (AICTE) (Sem.-4)
PRINCIPLES OF MANAGEMENT
Subject Code : BH-210
M.Code : 14548
Date of Examination: 29-05-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

- a) Differentiate between Centralization and Decentralization.
- b) Pen down management skills.
- c) What is decision making?
- d) What is departmentation?
- e) Differentiate between formal and informal organization.
- f) What is MBO?
- g) What is directing?
- h) What is meant by control by exception?
- i) What is meant by human resource management?
- j) What is span of management?



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SECTION-B

2. Discuss the various forms of organization.
3. Discuss the various techniques to make communication effective.
4. Pen down the functions of management.
5. Differentiate between direct control and preventing control.
6. Define planning. Discuss the process and types of plans.

SECTION-C

7. Define Controlling. Discuss the various techniques of controlling.
8. Pen down the evolution of management thought systems concept.
9. Define communication. Pen down the process of communication and various barriers in effective communication.

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Roll No.

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**BHMCT (Sem.-4)
HYGIENE & SANITATION**

Subject Code : BH-216

M.Code : 14551

Date of Examination : 24-05-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a. Which is better, washing or disinfecting your hands?
- b. Name two the most common types of food poisoning.
- c. State any two essentials of waste disposal.
- d. What does the "use by" date mean?
- e. Define the term moulds.
- f. Explain the meaning of yeast in food industry.
- g. What are commonly recognized waterborne infections?
- h. State any two essentials for storage of food.
- i. Define the term "Bacteria & transfer of Bacteria".
- j. Name any two types of disinfections.

SECTION-B

2. Mention the main causes of food poisoning & its treatment.
3. Explain the concept of high risk food & how to prevent containment in it?
4. State the various advantages of PEST control.
5. Distinguish between cleaning and disinfection.
6. Explain the concept as well as uses of abrasive as a cleaning agent.

SECTION-C

7. Discuss in detail the importance and scope of food hygiene regulations & its role in hygiene food handling.
8. How would you design of premises and equipments in kitchen for hygiene cleaning? Explain.
9. Explain in brief the meaning of cleaning agents. Mention its types and its uses.



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BHMCT (Sem.-4)
TOURISM MANAGEMENT
Subject Code : BH-214
M.Code : 14550
Date of Examination : 19-05-23

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO and HALF marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Define the word Tourist.
- b) What do you mean by leisure?
- c) Why people wish to travel?
- d) Who is a Domestic tourist?
- e) Who is the international tourist?
- f) Write full form of IATA. What is it?
- g) What is the duration for a person to be called as a Tourist?
- h) What are tourist services?
- i) What is grand tour?
- j) How can tourism be developed in a destination?

SECTION-B

2. What is the difference between trip and travel?
3. Why is Tourism regarded as Industry?
4. With what aim the people used to travel in the ancient times?
5. What are Tourist typologies?
6. What is the difference between Domestic and international tourists?

SECTION-C

7. What do you mean by travel in the ancient times and middle times? How is it different from today's period?
8. What is statistical measurement and dimensions of tourism?
9. What is tourism industry? How does it work in order to attract more and more tourists?



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Total No. of Pages : 02

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BHMCT (Sem-4)
FOOD AND BEVERAGE PRODUCTION- IV

Subject Code : BH-202

M.Code : 14544

Date of Examination : 16-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Match the following :

- | | |
|-------------------|------------------------|
| i) Wazwan | a) Equipment |
| ii) Dodol | b) Food Essence/Flavor |
| iii) Cocum | c) Spice |
| iv) Groundnut oil | d) Alcohol |
| v) Mustard oil | e) Tamil Nadu |
| vi) Toddy | f) Maharashtra |
| vii) Amti | g) Rajasthan |
| viii) Kewra | h) Muslim Festival |
| ix) Hamam Dasta | i) Sweet |
| x) Panch phoron | j) Sea Food |
| | k) Bread |
| | l) West Bengal |



SECTION-B

2. Write about Awadhi Cuisine.
3. Write about Principles of Rechauffe.
4. Write about Indian sweets.
5. What is the role of Glycerin in making Royal Icing?
6. Enlist the precautions to be taken while using gumpaste.

SECTION-C

7. Explain Indian breads. List five breads from South and Western part of our country.
8. Illustrate and explain the factors responsible for the change of food habits in our country.
9. Explain the process of making marzipan.

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Roll No.

Total No. of Pages : 03

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BHMCT (Sem-4)
FOREIGN LANGUAGE (FRENCH)-I
Subject Code : BH-212
M.Code : 14549
Date of Examination : 12-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Translate into french :

- a) Apple
- b) Oyster
- c) Onion
- d) Mushroom
- e) Roast Cook
- f) Appetizer
- g) Spinach
- h) Plum
- i) Oil
- j) Cranberries.



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SECTION-B

2. Write five expressions of greetings in French.
3. Write down the feminine of the following words :
 - a) Garcon
 - b) Boulanger
 - c) Vieux
 - d) Medicin
 - e) Infirmier
4. Write down the conjugation of the following verbs in present tense :
 - a) Manger
 - b) Aller.
5. Fill in the blank with demonstrative adjectives
 - a) Il n'aime pas blouson.
 - b) Quiest dome?
 - c) hotel a dix chambers.
 - d) artistes sont vieux.
 - e) retements sont eux enfants.
 - f) Introduce yourself in French language.
6. Introduce yourself in French language

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Total No. of Pages : 02

SECTION-B

Total No. of Questions : 09

BHMCT (AICTE) (Sem.-4)
ACCOMMODATION OPERATION-II

Subject Code : BH-206
M.Code : 14546

Date of Examination : 05-06-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½, (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief :
 - a) Organic solvents.
 - b) What are optical whiteners?
 - c) Explain dry cleaning.
 - d) Anaglypta
 - e) Master key
 - f) Computerized card key
 - g) What are Rugs?
 - h) Lost and found procedure
 - i) Sub Floors
 - j) Oasis.



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SECTION-C

7. List the principles of design, as applied to flower arrangement, with a brief description of each.
8. "Key control is the first step towards preventing theft". Discuss.
9. Write step-by-step procedure of removing the following stains :
 - a) Chewing gum on carpet.
 - b) Nail polish on hand towel.
 - c) Rust marks on maintenance uniform.
 - d) Tea on tea cozy.
 - f) Lipstick on napkin.

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Total No. of Pages : 02

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BHMCT (Sem.-4)
TOURISM MANAGEMENT
Subject Code : BH-214
M.Code : 14550
Date of Examination : 10-01-23

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Excursionists
- b) PATA
- c) Domestic Tourism
- d) Religious Tourism
- e) W.T.O.
- f) Low cost airlines
- g) Ancillary services in Hotels
- h) Wellness Tourism
- i) Accommodation
- j) DOT



SECTION-B

2. Highlight the popular concepts of tourism industry of India.
3. Enlist the main motivating factors behind travel.
4. Highlight the contribution of Rural Tourism help in the growth .of community.
5. What are various goods and services offered in Tourism Industry?
6. Throw some light on Travel and Tourism industry after independence.

SECTION-C

7. Explain the characteristic features of Tourism products.
8. Explain I ATA and its role in Tourism.
9. Explain different sectors of tourism industry.

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BHMCT (Sem.-4)
FOOD & BEVERAGE SERVICE-IV
Subject Code : BH-204
M.Code : 14545

Date of Examination : 06-01-23

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Cocktails
- b) Tia maria
- c) Single malt
- d) Margarita
- e) Bloody mary
- f) Base in cocktails
- g) Stirring method
- h) 2 brands of whisky
- i) American proof
- j) Jigger.



SECTION-B

2. Explain the pot still method of distillation.
3. Explain the production process of vodka.
4. What are the various categories of Rum?
5. Explain the parts of the cocktail.
6. Write down the various bar equipments.

SECTION-C

7. Explain various scales used for measuring alcoholic strength of drinks.
8. Define the term whisky and its production process.
9. Name any five liqueurs, their base and country of origin.

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Total No. of Pages : 02

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BHMCT (Sem.-4)
FOOD AND BEVERAGE PRODUCTION- IV
Subject Code : BH-202
M.Code : 14544
Date of Examination : 07-01-23

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Fondant
- b) Marshmallow
- c) Candy
- d) Rechauffe
- e) Baati
- f) Chettinad masala
- g) Dastarkhwan
- h) Dil jaani
- i) Pasli ka panja
- j) Poha.



SECTION-B

2. Write on Parsi cuisine.
3. Write down the recipe of royal icing.
4. Write a paragraph on food preservation.
5. What are the specialties of Awadhi cuisine?
6. What are the precautions to be kept in mind while making a gum paste?

SECTION-C

7. What are the stages of sugar and its uses?
8. How do we identify the food for rechauffee? And what are the principles of rechauffee?
9. Write the salient features of Goan cuisine. Write down the note on Parsi and Malabari Bohri cuisine.

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BHMCT (AICTE) (Sem.-4)

HYGIENE & SANITATION

Subject Code : BH-216

M.Code : 14551

Date of Examination : 18-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Hygiene
- b) Food poisoning
- c) Hygiene in terms of transfer of bacteria.
- d) Contamination
- e) Disinfection
- f) Danger zone in relation to temperature.
- g) Abrasives
- h) Cleaning schedule
- i) Equipments in kitchen.
- j) Sanitation.



SECTION-B

2. Write a note on food borne diseases.
3. Food must be stored properly to maintain sanitation. Discuss.
4. Discuss the role of high risk foods and food sanitation.
5. How can pests be controlled to maintain hygiene?
6. Write a note on water detergents.

SECTION-C

7. 'Personal hygiene among staff members is very important'. Discuss.
8. Write a detailed note on care and hygiene required from fungus-moulds and yeast.
9. Explain the various food hygiene regulations that must be taken into account in food sanitation

C-1

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Total No. of Pages : 02

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**BHMCT (AICTE) (Sem.-4)
TOURISM MANAGEMENT**

Subject Code : BH-214

M.Code : 14550

Date of Examination : 15-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :
 - a. Traveller
 - b. Typologies of tourist
 - c. U.N.W.T.O. and its functions
 - d. Tourist Transportation
 - e. Ancillary services in Tourism
 - f. Medical tourism
 - g. Accommodation Types
 - h. Define Domestic tourist
 - i. Religious tourism
 - j. I.T.D.C.

SECTION-B

2. Briefly tell the factors which stimulate the growth of Tourism.
3. What do you understand by International Tourism?
4. How Domestic Tourism helps in the growth of Local people?
5. What are various goods and services offered in Tourism Industry?
6. Throw some light on Travel and Tourism industry during Middle Ages.

SECTION-C

7. Discuss the role of Transport Industry in promoting Tourism.
8. Explain what do you understand by P.A.T.A and its role in Tourism?
9. What do you understand by Grand Tour?



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Total No. of Questions : 09

BHMCT (Sem.-4)
FOREIGN LANGUAGE (FRENCH)-I
Subject Code : BH-212
M.Code : 14549
Date of Examination : 13-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Traduisez en anglais :

- | | |
|---------------------|---------------------|
| a) Fromage | b) La chaise |
| c) Le couteau | d) Le cidre |
| e) Avec des glaçons | f) La bière |
| g) Une bouteille | h) Le café |
| i) Une crafe | j) La carte de vins |

SECTION-B

2. Traduisez expression de politesse en Français :

- | | |
|-----------------|--------------|
| a) Sir | b) Madam |
| c) Good Morning | d) Very well |
| e) Goodbye | |

3. Remplissez les blancs avec la forme correcte du verbe être et avoir :

- | | |
|---------------------------------|-------------------------------|
| a) Je _____ français. | b) Tu _____ une jolie maison. |
| c) J' _____ une voiture rapide. | d) Vous _____ une question. |
| e) Il _____ une soeur. | |

4. Completez avec: un-une-des-le-la-l'-les-du-de-la-del'-des (tout-5) :

- | | |
|--------------------------------------|-----------------------------------|
| a) Nous aimons _____ pain. | b) Donnez-nous _____ gâteau. |
| c) Je vais acheter _____ cigarettes. | d) Vous aimez _____ fromage? |
| e) Vous buvez _____ eau minérale? | f) Tu prends _____ café le matin? |
| g) Il y a _____ timbres a la maison? | |

5. Écrivez des contraires.

- | | |
|-------------|---------------|
| a) La honte | b) La joie |
| c) L'achat | d) La Lenteur |
| e) Le Vieux | |

6. Traduisez les commands en français (tout-2) :

- | | |
|----------------------------|-----------------------|
| a) Choose your dessert! | b) Look at that view! |
| c) Close the door, please. | d) Please sit down. |

SECTION-C

7. Écrivez quatre phrases d'encouragement pour les étudiants.

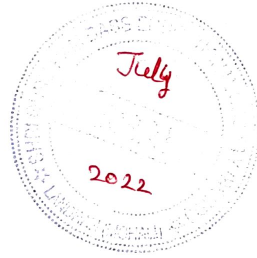
8. Conjuguez les verbes au présent (tout-5) :

- | | |
|---|--|
| a) Je _____ (se laver) le visage. | |
| b) Vous _____ (être) en vacances. | |
| c) Je _____ (ne pas accompagner) le groupe. | |
| d) Nous _____ (commencer) la leçon. | |
| e) _____ (faire) cuire pendant 15 minutes. | |
| f) Nous _____ (parler) aux amis. | |
| g) Vous _____ (aller) au marché. | |

9. Traduisez en phrase negative (tout-5) :

- | | |
|----------------------------|-----------------------------|
| a) Il travaille le samedi. | b) je parle anglais. |
| c) Je aime le chocolate. | d) Je veux aller au cinema. |
| e) Elle aime les frites. | f) Nous dessinons |
| g) Vous chantez | |

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Roll No. _____
Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (AICTE) (Sem.-4)
PRINCIPLES OF MANAGEMENT
Subject Code : BH-210
M. Code : 14548
Date of Examination : 11-07-22

Time : 3 Hrs.

Max. Marks : 30

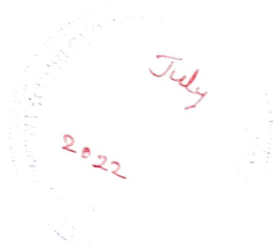
INSTRUCTION TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **ONE** mark each.
2. SECTION-B contains **FIVE** questions carrying **2^{1/2}**; (Two and Half) marks each and students have to attempt any **FOUR** questions.
3. SECTION-C contains **THREE** questions carrying **FIVE** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Write brief :

- a) Span of management
- b) Management by objectives (MBO)
- c) What are the functions of management?
- d) Decision making
- e) Production management
- f) Organizational Chart
- g) Upward communication
- h) Centralization
- i) Co-ordination
- j) Define Top Level Management.



SECTION-B

2. Define Management. Describe its main characteristics.
3. Define planning. Differentiate between strategic and tactical planning.
4. Explain the decision-making process. Discuss various types of decisions.
5. What is organisation? Describe the objectives and steps in organisation process.
6. What is the purpose of budgeting? Discuss various types of budgets.

SECTION-C

7. What is meant by MBO? Explain its benefits and limitations.
8. Elaborately explain the concept of marketing management.
9. 'Management is considered to be an art as well as science'. Justify the statement with suitable examples.

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Roll No.

Total No. of Pages :02

Total No. of Questions : 09

BHMCT(Sem.-4)
FRONT OFFICE-IV
Subject Code :BH-208
M.Code : 14547
Date of Examination : 08-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **ONE** mark each.
2. SECTION-B contains **FIVE** questions carrying **2½** (Two and Half) marks each and students has to attempt any **FOUR** questions.
3. SECTION-C contains **THREE** questions carrying **FIVE** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Write short notes on:

- a) Night Audit
- b) Foreign currency
- c) Key control
- d) Message slip
- e) Information rack
- f) VIP list
- g) Wake up call
- h) Message slip
- i) Reception
- j) EPABX



SECTION-B

2. Explain the procedure for placing wake up calls for the guest.
3. Describe the steps in night audit.
4. What is the process of handling cases of theft in hotels?
5. List the registers used in telephone exchange.
6. Differentiate between incoming and outgoing mails in hotels.

SECTION-C

7. Illustrate the importance of security system in hotels.
8. Describe the different systems of night audit.
9. List 5 statements of expressions of encouragement in French.

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Total No. of Pages : 02

Total No. of Questions : 09

**BHMCT (AICTE) (Sem.-4)
ACCOMMODATION OPERATION-II**

Subject Code : BH-206

M.Code : 14546

Date of Examination : 06-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief :

- a) Emergency key
- b) Electronic lock
- c) What is terrazzo?
- d) Anaglypta
- e) On-site laundry
- f) Valet service
- g) What are fabric softeners?
- h) How will you remove blood stain?
- i) Ikebana
- j) Linen chute



SECTION -B

2. What are the various types of finishes given to fabrics?
3. Write a note on the handling of keys in Housekeeping department.
4. Discuss the points to be considered while selecting carpets for your hotel.
5. Explain the different stages in wash cycle.
6. How would you care and maintain the Indoor plants?

SECTION - C

7. Explain in detail the dry cleaning process.
8. Write a note on the different styles of flower arrangement.
9. Discuss the different types of wall coverings.

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BHMCT (Sem.-4)
FOOD AND BEVERAGE PRODUCTION- IV
Subject Code : BH-202
M.Code : 14544

Date of Examination : 01-07-22

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Halwa
- b) Bhatara
- c) Potli masala
- d) MalPua
- e) Mathania
- f) Nougatine
- g) Marzi pan
- h) Sil pat
- i) Royal Icing
- j) Fondant



SECTION B

2. Write a note on Indian sweets.
3. Write down the specialty of Hyderabadi cuisine.
4. What is the role of glycerin in making royal icing?
5. Write down the making of gum paste.
6. What are the principles of réchauffé.

SECTION C

7. Write down the recipe of Marzi pan.
8. What are the salient features of Maharashtri cuisine?
9. "Indian snacks are world famous." Justify the statement.

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
PRINCIPLES OF MANAGEMENT
Subject Code : BH-210
M.Code : 14548

Time : 3 Hrs.

Max. Marks : 30

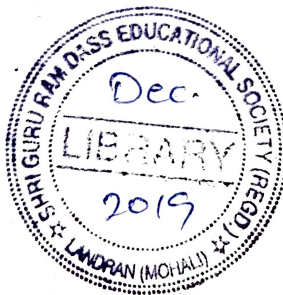
INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write brief :

- a) Organising
- b) Tactics
- c) Formal organisation
- d) Organisation chart
- e) Span of management
- f) Line staff
- g) Control
- h) Managerial skills
- i) Delegation
- j) Organisational culture



SECTION-B

2. Write a short note on evolution of management thoughts.
3. Explain the concept of Planning premises.
4. Illustrate the decision making process.
5. What are the major principles for organizing?
6. Differentiate between direct control and preventive control.

SECTION-C

7. List and explain the steps in Planning process.
8. Describe the tasks of a professional manager.
9. Illustrate the steps in basic control process.

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
FOOD AND BEVERAGE PRODUCTION- IV
Subject Code : BH-202
M.Code : 14544

Time : 3 Hrs.

Max. Marks : 30

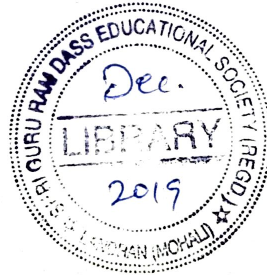
INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
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3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

I. Write short notes on :

- a) Dodol
- b) Sukto
- c) Pachdi
- d) Gelatin
- e) Sandesh
- f) Taftan
- g) Meringue
- h) Caramel
- i) Blackjack
- j) Dum pukht



SECTION-B

2. Write a short note on non- edible garnishes.
3. List down the role of glycerine in making royal icing.
4. Briefly explain the methods of food preservation.
5. List 5 Indian Sweets with one line description of each.
6. Write the principles of rechauffee.

SECTION-C

7. Explain the features of Gujrati Snacks with examples.
8. Highlight the characteristics of Goan Cuisine.
9. Write down 5 Indian Sweets with their region of origin & a brief description of each.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
FOOD & BEVERAGE SERVICE-IV
Subject Code : BH-204
M.Code : 14545

Time : 3 Hrs.

Max. Marks : 30

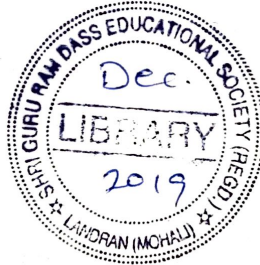
INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
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3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) American Proof
- b) 2 Indian Gin Brands
- c) Aromatised Wines
- d) Bailey's Irish Cream
- e) Distillation
- f) Spirit
- g) Galliano
- h) BOT
- i) Tequila Sunrise
- j) Guy Lussac



SECTION-B

2. How is Brandy made? Give 4 brands of Cognac.
3. Explain Patent Still. What are its different names?
4. Describe any two special coffees.
5. Draw 5 bar equipments.
6. Explain the service process of Rum.

SECTION-C

7. Define Liqueurs. How can they be manufactured?
8. Explain the manufacturing process of Whiskey.
9. Define Cocktail. Give recipe, method, class and garnish for two Vodka based cocktails.

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Roll No.

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-4)
FRONT OFFICE-IV
Subject Code : BH-208
M.Code : 14547

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Key rack
- b) Encashment certificate
- c) Message slip
- d) Night Clerks Report
- e) Zero out
- f) Business day
- g) Safe deposit locker
- h) Reservation
- i) Paging
- j) Reception area



SECTION-B

2. List the steps in Night Audit.
3. What is the importance of security systems in hotels?
4. Explain the process of handling guest mails.
5. With the help of a neat format, explain the functions of a Travelers cheque.
6. What are the general duties in a telephone section?

SECTION-C

7. Write an essay on communication and its use in hotels.
8. Describe the qualities of a telephone operator.
9. List any 5 expressions of politeness in French.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-4)
FOREIGN LANGUAGE (FRENCH)-I
Subject Code : BH-212
M.Code : 14549

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Traduisez en anglais :

- a. Salut
- b. Bon Appétit
- c. Merci Monsieur
- d. Je ne sais pas
- e. S'il vous plaît
- f. Bonsoir
- g. Ce n'est pas possible
- h. Mouton
- i. Avec plaisir
- j. Thé

SECTION-B

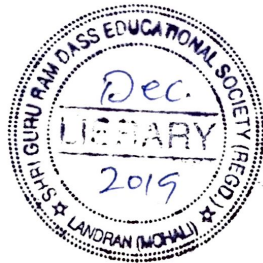
2. Faites l'accord avec des adjectives :
 - a. Pierre et Jeune sont (grand).
 - b. C'est un (beaux) garçon.

3. Formez les questions des reponses :
 - a. Oui, je vais au bibliothèque.
 - b. Non, je n'est pas de gâteaux.
4. Ecrivez les pluriels :
 - a. Chambre
 - b. Livre
5. Completez avec les articles «le, la, les, l'» :
 - a. _____ frere
 - b. _____ oncle
6. Utilisez les mots dans une phrase :
 - a. Je vous prie
 - b. N'inquiète pas

SECTION-C

7. Conjuguez les verbes :
 - a. Avoir (présent)
 - b. Être (présent)
8. Cherchez le contraire :
 - a. Ancien
 - b. Petit
9. Traduisez en française :
 - a. Yes sir, we have coffees
 - b. Good day Ma'am

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
HYGIENE & SANITATION
Subject Code : BH-216
M.Code : 14551

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :
 - a. Food poisoning
 - b. Hygiene
 - c. Abrasives
 - d. Food regulations
 - e. Personal Hygiene
 - f. High risk foods
 - g. Water detergents
 - h. Disinfection
 - i. Borne diseases
 - j. Cross contamination



SECTION-B

2. Write short note on vector borne diseases.
3. What are high risk foods and how to avoid cross contamination?
4. What are the hygiene practices to be followed in a food establishment?
5. Write short note on abrasives and disinfectants.
6. How proper storage of food helps in preventing hygiene in kitchens?

SECTION-C

7. How important as per you is hygiene in the catering industry? Elucidate your reasoning with suitable examples from the food industry scenario.
8. Cross contamination amongst various foods causes danger to health. Explain in detail various reasons and steps to ensure to prevent cross contamination.
9. Food poisoning may occur if proper hygiene principles are not followed. Discuss in detail various parameters employed to prevent food poisoning.

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Roll No.

Total No. of Pages : 03

Total No. of Questions : 09

BHMCT (Sem.-4)
FOREIGN LANGUAGE (FRENCH)-I
Subject Code : BH-212
Paper ID : [C0332]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Traduisez en anglais:

- a) Le Porc
- b) Les oeufs
- c) Une tranche
- d) Le jus
- e) Le poulet rôti
- f) La cuisine
- g) Le poisson
- h) Au revoir
- i) Bon après-midi
- j) Bien cuit

SECTION-B

2. Ecrire des contraires :

- a) La vente
- b) La Vitesse
- c) La Tristesse
- d) L'orgueil
- e) L'ouvert

3. Traduisez les commands en français (tout-2) :

- a) Close the door
- b) Help us.
- c) Put it on the table.
- d) Don't look at it!

4. Remplissez les blancs avec la forme correcte du verbe être et avoir : é

- a) Il jeune.
- b) Vous arrivés.
- c) Elles peur.
- d) Elle un frère.
- e) J' envie de manger une pizza.

5. Faites deux phrases avec expressions de politesse.

6. Completez avec: a-au-a la-al-aux-de-d-du-de la-del'-des (tout-5):

- a) Il travaille bibliotheque.
- b) Je vais boulangerie.
- c) Je joue tennis.
- d) Ils habitent Etats-Unis.
- e) Elle Joue violon.
- f) Tu prends cafe le matin?
- g) Il y a timbres a la maison?

SECTION-C

7. Traduisez les mots en Français (tout-5):
- a) Cake
 - b) Onion
 - c) Fish
 - d) Milk
 - e) Breakfast
 - f) Butter
 - g) The Menu
 - h) Beverage
8. Conjuguez les verbes au present (tout-5) :
- a) Nous (parler) aux amis.
 - b) Vous (aller) au marché.
 - c) Je (être) contente d'y aller.
 - d) (faire) cuire pendant 15 minutes.
 - e) -vous (vouloir) lire?
 - f) Vous (être) en vacances.
 - g) Nous (commencer) la leçon.
9. Traduisez en phrase negative (tout-5) :
- a) Nous dessinons.
 - b) J'aime les frites.
 - c) Je regarde les dessins animés, et toi?
 - d) Vous venez demain.
 - e) Tu fais encore de la natation?
 - f) Je danse.

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